

*This material is for the sole purpose of guiding creditors who have received a ballot in connection with the Third Amended Disclosure Statement for the Third Amended Joint Chapter 11 Plan of Sunnova Energy International Inc. and its Debtor Affiliates.*

Additional case documentation including a summary of Claims treatment under the Plan can be found on the case website at <https://cases.ra.kroll.com/sunnova/>.

1. Once on the landing page of the case website, Creditors should refer to the “Case Navigation” section of the site and select “Submit E-Ballot”. Please refer to the screenshot below.

The screenshot shows the landing page for the Sunnova Energy International Inc. case (Case No. 25-90160). The page features the KROLL logo in the top left and navigation links (language, login, cases, ME) in the top right. The Sunnova logo and company name are prominently displayed in the center. Below this, there is a section titled "Case Navigation" with a sidebar containing links to Case Info, Docket, Claims, Submit a Claim, and Submit E-Ballot (highlighted in yellow). The main content area displays the "Case Background" section, which provides details about the voluntary petition filed by Sunnova TEP Developer, LLC on June 1, 2025, and the subsequent filings by Sunnova Energy Corporation, Sunnova Energy International Inc., and Sunnova Intermediate Holdings, LLC on June 8, 2025. The "Info Center" sidebar on the right includes contact information (888.975.5436 US/Canada Toll-Free, +1.646.930.4686 International), a LIVE CHAT button, a CONTACT US button, and a DOCKET SUBSCRIPTION button. A Quick Search bar is also present at the bottom right.

2. Upon clicking into “Submit E-Ballot”, Creditors will be provided key information such as the Voting Record Date, Voting Deadline and when the Combined Hearing will take place.

The screenshot displays the "Submit E-Ballot" page, which provides key information for creditors. The page is divided into three main sections: "DATE HIGHLIGHTS", "Quick Links", and "Quick Search". The "DATE HIGHLIGHTS" section is highlighted in red and contains three key dates:   
 - **OCTOBER 13, 2025**: Voting Deadline (4:00 p.m. Central Time). A link to the [Disclosure Statement Order](#) is provided.   
 - **AUGUST 22, 2025**: Voting Record Date. A link to the [Disclosure Statement Order](#) is provided.   
 - **OCTOBER 15, 2025**: Combined Hearing. A link to the [Combined Hearing Notice](#) is provided.   
 The "Quick Links" sidebar on the left lists various resources: Press Release, Voluntary Petitions, First Day Motions, First Day Orders, Schedules & SOFA, Procedures for Transfers of Common Stock, Plan & Disclosure Statement, Solicitation Materials, Summary of Claims Treatment, Public Equity Opt-Out Portal, and Self-Directed. The "Quick Search" bar on the right includes a search input field with the placeholder text "enter name or number" and a SEARCH button. The "Info Center" sidebar on the right includes contact information (888.975.5436 US/Canada Toll-Free, +1.646.930.4686 International), a LIVE CHAT button, a CONTACT US button, and a DOCKET SUBSCRIPTION button.

- Once creditors finish reviewing the key information, they will be able to submit their ballot electronically by clicking the link in the snippet below.

## SUBMIT A BALLOT ELECTRONICALLY

To file your ballot/forms electronically, please [click here to go to Kroll Restructuring Administration's E-Ballot Portal](#).

To access the E-Ballot Portal, you will need your Unique E-Ballot ID number which is printed on the ballot/form you received as part of the solicitation package. If you would like to change your vote/election prior to the Voting Deadline, you may resubmit your ballot/form using the same Unique E-Ballot ID number as the initial submission as the most recent, valid submission will supersede the previous one. If you have any questions regarding submitting your ballot/form submission, please contact Kroll Restructuring Administration, LLC at 888.975.5436 (Toll-Free), +1 646.930.4686 (International), or [sunnovainfo@ra.kroll.com](mailto:sunnovainfo@ra.kroll.com).

- After clicking “Click here”, the creditor will be brought to the below page where the creditor will be able to vote on the plan by providing; (i) their name, (ii) the email address to which the creditor wants Kroll to send confirmation of their E-Ballot submission and (iii) the E-Ballot ID number.

**SUBMIT A BALLOT ELECTRONICALLY**

Ballot Submission Link

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**SUBMIT A BALLOT ELECTRONICALLY**

To submit a ballot electronically, please enter (i) your name, (ii) the email address to which you want Kroll Restructuring Administration, LLC to send confirmation of your E-Ballot submission and (iii) your E-Ballot ID number in the fields below.

Your unique E-Ballot ID number is printed on the ballot you received in the mail as part of the solicitation package.

If you would like to change your vote prior to the Voting Deadline or have any questions regarding submitting your ballot, please contact Kroll Restructuring Administration, LLC for a new E-Ballot ID number

\* Creditor Name

\* Email Address

\* E-Ballot ID

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The Unique E-Ballot ID number is a unique number that can be found on the upper right corner and page 10 of the cover letter and should look something like the below.

**Alternatively, you may submit the electronic version of your Ballot online** via the Claims and Balloting Agent's E-Ballot Portal so that the Ballot is *actually received* by the Claims and Balloting Agent on or before the Voting Deadline, which is **October 13, 2025, at 4:00 p.m. (prevailing Central Time)**.

To submit the customized electronic version of your Ballot (the "E-Ballot") online via the Voting Agent's E-Ballot Portal, visit <https://restructuring.ra.kroll.com/Sunnova>, click on the "Submit E-Ballot" section of the website and follow the instructions to submit your E-Ballot.

**IMPORTANT NOTE:** To retrieve and submit your customized E-Ballot through the E-Ballot Portal, you must use the Unique E-Ballot ID# assigned to your claim (provided below). Please complete and submit an E-Ballot for each Unique E-Ballot ID# you receive.

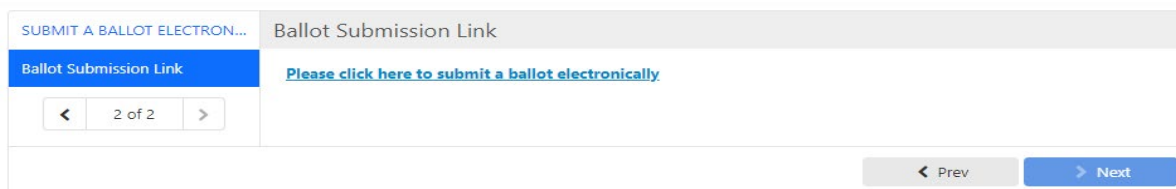
#### UNIQUE E-BALLOT ID# \_\_\_\_\_

**Each Unique E-Ballot ID# is to be used solely for voting only those Claims described in Item 1 of your E-Ballot. Please complete and submit an E- Ballot for each Unique E-Ballot ID# you receive, as applicable.**

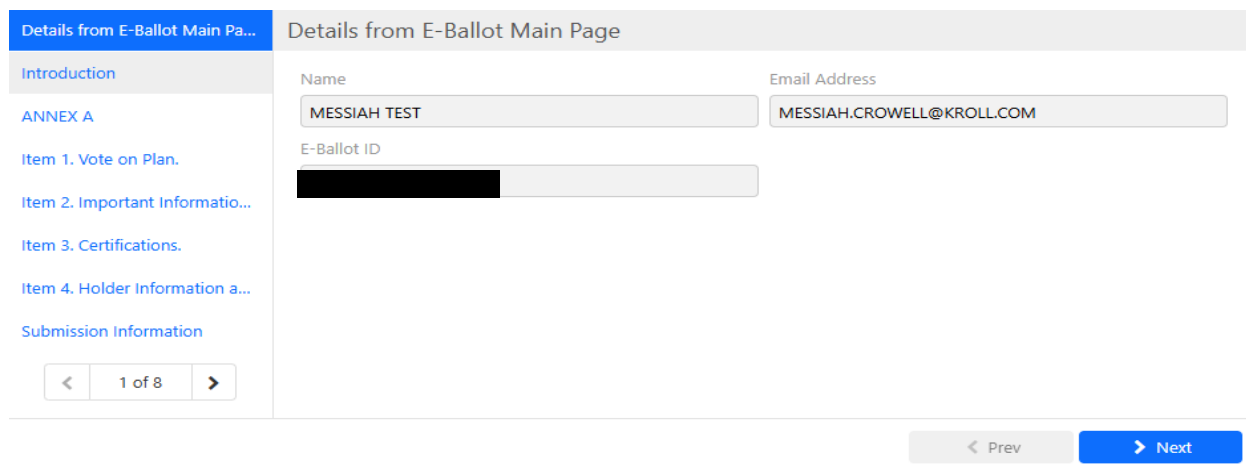
The Claims and Balloting Agent's E-Ballot Portal is the sole manner in which Ballots will be accepted via electronic or online transmission. Ballots submitted to the Claims and Balloting Agent by any means other than as expressly provided for in the Solicitation Procedures, a copy of which also accompanies this Ballot, *shall not be valid and will not be counted*.

Please submit your Ballot by only one (1) of the foregoing submission methods. If you submit an E-Ballot, please do not submit the hard copy original of your Ballot.

5. After the creditor inputs the necessary information and clicks "Next" in the bottom right, they will be directed to a web page that looks like the below.



6. Once the creditor clicks on "Please Click here to submit a ballot electronically", the creditor will be sent to the following web page, "Details from E-ballot Main Page". This page will have the information that the creditor provided on the previous page.



If the information is correct, please select "Next" on the bottom right and proceed to the ballot.

7. The creditor must review the ballot and documentation by clicking through each section by clicking “Next” before proceeding.
8. After reviewing the first few sections of the ballot; (I) Introduction, (II) ANNEX A, (III) Item 1. Vote on Plan – Complete This Section, the creditor will be able to vote on the plan.

[Details from E-Ballot Main Pa...](#)

[Introduction](#)

[ANNEX A](#)

**Item 1. Vote on Plan.**

[Item 2. Important Informatio...](#)

[Item 3. Certifications.](#)

[Item 4. Holder Information a...](#)

[Submission Information](#)

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### Item 1. Vote on Plan.

The undersigned hereby certifies that, as of the Voting Record Date, the undersigned was the holder (or authorized signatory of such a holder) of a Class 4 General Unsecured Claim in the aggregate unpaid amount set forth below.

You may vote to accept or reject the Plan. You must check the applicable box in the right-hand column below to “accept” or “reject” the Plan in order to have your vote counted. Please note that you must vote all of your Class 4 General Unsecured Claims either to accept or reject the Plan. You may not split your vote. If you do not indicate that you either accept or reject the Plan by checking the applicable box below, your vote on account of your Class 4 General Unsecured Claims will not be counted. If you indicate that you both accept and reject the Plan for your Class 4 General Unsecured Claims by checking both boxes below, your vote on account of your Class 4 General Unsecured Claims will not be counted.

The Plan, though proposed jointly, constitutes a separate Plan proposed by each Debtor.

The undersigned Holder of the Class 4 General Unsecured Claims against the Debtor identified below votes to (please check one and only one box):<sup>2</sup>

**Voting Class: Class 4**  
**Description: General Unsecured Claims**

Amount

\$ 300,000.00

Debtor:

Sunnova Energy Corporation

Vote to Accept or Reject Plan

☐ **ACCEPT** (VOTE FOR) THE PLAN

☐ **REJECT** (VOTE AGAINST) THE PLAN

<sup>2</sup> If you have another Class 4 General Unsecured Claim against another Debtor, you will receive a separate Ballot.

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9. After the creditor selects their vote, the next actionable item is in the following section “Item 2. Important information regarding releases under the Plan”. Please review this section before choosing whether to participate in the Opt-Out election.

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[ANNEX A](#)

[Item 1. Vote on Plan.](#)

**Item 2. Important Informatio...**

[Item 3. Certifications.](#)

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### Item 2. Important Information Regarding Releases Under the Plan.

You may also opt out of the releases by timely objecting to the releases contained in the Plan, either by means of (i) a formal objection filed on the docket of the Chapter 11 Cases or (ii) an informal objection provided to the Debtors in writing, including by electronic mail, and such objection is not withdrawn on the docket of the Chapter 11 Cases or in writing, including via electronic mail, as applicable, before confirmation.

**OPTIONAL RELEASE ELECTION.**

☐ By checking this box, you elect to opt **OUT** of the Third-Party Release

Article VIII.D of the Plan provides for an exculpation of certain parties (the “Exculpation<sup>5</sup>”):

Except as otherwise specifically provided in the Plan or the Confirmation Order, no Exculpated Party shall have or incur any liability for, and each such Exculpated Party shall be exculpated from any Cause of Action for any claim related to any act or omission occurring on or after the Petition Date and prior to the Effective Date in connection with, relating to or

10. Lastly, Creditors must attest to the information provided in the ballot by providing information and their electronic signature in “Item 4. Holder Information and Signature”.

[Details from E-Ballot Main Pa...](#)

[Introduction](#)

[ANNEX A](#)

[Item 1. Vote on Plan.](#)

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**[Item 4. Holder Information a...](#)**

[Submission Information](#)

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#### Item 4. Holder Information and Signature

Name of Holder:

\* Signature

[✕ Clear](#)

Name of Signatory (If other than the Holder)

Title:

Street Address

City, State, Zip Code

E-Mail Address

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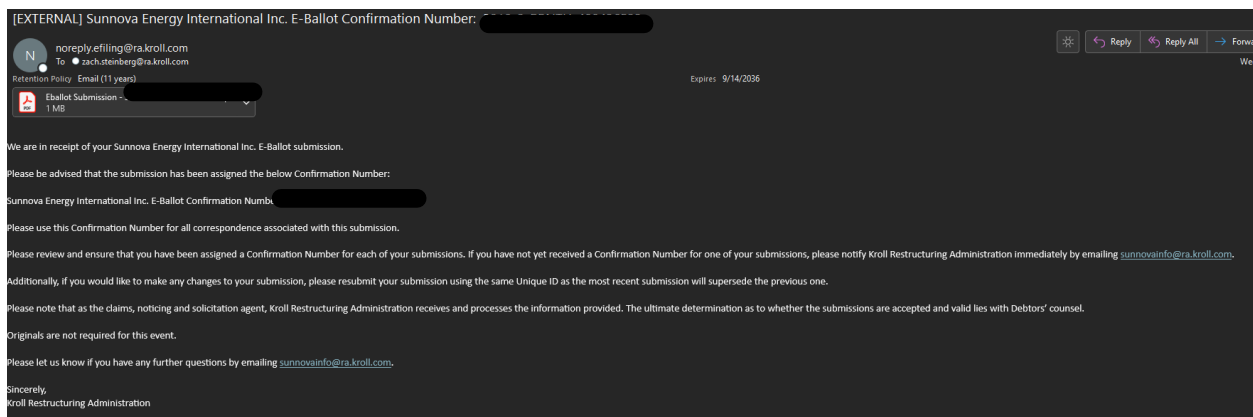
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*[Remainder of page intentionally left blank]*

11. After providing your electronic signature and filling out the information in “Item 4. Holder Information and Signature”, click “Next” on the bottom right. You will be sent to the below webpage where you will see the “Submit” button. **Please note, that once you select “Submit”, the ballot will be submitted.**

The screenshot shows a web interface for E-Ballot submission. On the left is a sidebar with a list of steps: "Details from E-Ballot Main Pa...", "Introduction", "ANNEX A", "Item 1. Vote on Plan.", "Item 2. Important Informatio...", "Item 3. Certifications.", "Item 4. Holder Information a...", and "Submission Information" (which is highlighted in blue). Below the sidebar is a navigation bar with a left arrow, "8 of 8", and a right arrow. The main content area is titled "Submission Information" and contains the text: "When you press 'Submit' you will receive an email from 'noreply.efiling@ra.kroll.com.' Please add this email to your allowed senders list. This email will have a PDF copy of your E-Ballot along with your Confirmation ID." At the bottom right of the main area are "Prev" and "Next" buttons. Below the main content area is a reCAPTCHA section with a checkbox labeled "I'm not a robot" and a reCAPTCHA logo with links for "Privacy" and "Terms". At the very bottom center is a large yellow button with a right arrow and the text "Submit".

12. After you click “Submit”, the creditor will receive a confirmation email to the email provided in Step 4 of this Step by Step Tutorial, that will include a PDF of your submitted ballot as well as the below email;



13. If you would like to change your vote prior to the Voting Deadline or have any questions regarding submitting your ballot, please contact Kroll at +1 (888) 975-5436 (Domestic Toll-Free), +1 (646) 930-4686 (International) or [sunnovainfo@ra.kroll.com](mailto:sunnovainfo@ra.kroll.com).