UPDATED 3/14/26 Summary: Sunnova, SunPower and SunStrong MASSIVE fraud — what to do now?

Read FIRST · https://sunnova-solar-fraud.org/kb/read-first/12-25-25-summary-sunnova-sunpower-and-sunstrong-massive-fraud-and-what-to-do-now/

3/14/26 UPDATE: Trustee Pitta is GUILTY.

Trustee Pitta is fully aware of the fraud committed against the customers in the Sunnova Ch. 11 bankruptcy, but OPPOSED my motion for permission to file my notice of appeal late (because the Sunnova lawyers ignored my email).

Presumably, Trustee Pitta read my motion and reviewed my exhibits prior to opposing it, and he did NOTHING but ensure that Sunnova / SunStrong can continue to defraud and profit from this EPIC SCAM. Trustee Pitta and countless corrupt lawyers facilitate this fraud.

It's shocking how many attorneys are getting paid through this bankruptcy with the defrauded customers' money!

NEXT: My motion for clarification to the judge.

I have so many questions, and the judge does NOT need to answer. However, we need to get the issues on the record. Depending on the judge's answers, if any, formal complaints are next.

If you have questions for the judge and evidence to submit, please contact me by email:

christine@sunnova-solar-fraud.org

I am NOT an attorney!

I've been fighting Sunnova on behalf of a defrauded customer since 2017, and I will do what I can to get JUSTICE for the PEOPLE.

Many of the attorneys participating in this Sunnova bankruptcy scam, including Trustee Pitta, should be disbarred. Their firms' and possibly personal assets should be used to compensate the defrauded customers. A high bar to clear, but at a minimum, I plan to expose their corruption.

Published Bar complaints, press releases, regulatory complaints ... we have options. Many should go to PRISON for designing and implementing this MASSIVE FRAUD.

12/25/25

It never ends. As I recently learned, Sunnova's customer accounts were sold to SunStrong, the owner of SunPower's customer accounts acquired in SunPower's 2024 Chapter 11.

Prior to the Sunnova sale, there were already thousands of complaints about SunStrong's horrific customer service and failures to repair, maintain, and monitor systems as required by the contracts.

How could this happen?

My Motion for Extension of Time to file my Notice of Appeal of the Sunnova Plan

My Hail Mary attempt to at least get this monumental fraud on the bankruptcy court docket:

12/15/25 My Motion for extension of time to file my Notice of Appeal of the Sunnova Plan
[Filed 12/19/25]

DENIED because corrupt Trustee Pitta opposed my motion. He did absolutely NOTHING for the defrauded customers, even after presumbly reading my motion and reviewing my exhibits.

My exhibits document:

- SunStrong refused to honor the warranties and guarantees in my client's contract, yet still demanded payment from my client for a system that has not produced a single kWh since January 2025, was down or severely underproducing in 2024, and has been chronically underproducing since installation in 2014.
- The lawyers representing Sunnova and the Unsecured Creditors Committee lied to me and ignored my emails.
- Kroll Restructuring Administration refused to answer my questions.
- The court's office failed to answer my questions.

In summary, nobody represented the Sunnova customers.

The Court should stop this madness and allocate a few million dollars for accountants and lawyers to analyze how funds were funneled to law firms, Kroll, and others at the expense of the Sunnova customers. The grifters need to PAY UP!

Counsel for the Unsecured Creditors Committee (UCC) received many millions to sideline the customers!

Attorney Matt Kaslow with Blank Rome ignored my emailed questions. I hope to file a Bar Complaint soon.

My research indicates that the UCC represents the largest creditors.

In bankruptcy cases involving customers with warranties, an additional official committee to represent the customers should have been appointed, paid from Sunnova's assets, just like Sunnova's and the UCC's attorneys.

The Houston bankruptcy court, the judge, the trustee, all state AGs, all attorneys, everybody involved in this shitshow, FAILED to protect the already abused and defrauded customers.

Customers were not allowed to file electronically.

The judge even set a deadline on a federal Monday holiday (3 days when the court does not accept snail mail) to make it almost impossible to submit objections by snail mail in a timely manner.

Throughout the bankruptcy proceeding, the customers were misled and misinformed and encouraged to do nothing.

No due process for customers.

The bankruptcy proceeding was a continuation of the lies and fraud by door-knockers and unscrupulous salespeople.

Has anyone participated in the SunPower bankruptcy?

Were the SunPower customers represented in its Chapter 11?

Moving forward

I'm not an attorney or a customer, but I have assisted a long-time client with her Sunnova issues since 2017. I filed my own claim in bankruptcy court because Meta removed my Sunnova Fraud Facebook page in 2024, on Sunnova's behalf and in violation of the law. I had hoped to find others to share resources and, of course, warn potential customers not to do business with Sunnova.

My claim is for $18,000, and the best-case scenario is to receive about 2%, or $360.

- I wasted hundreds of hours on this bankruptcy with no idea that we would get so little until after we did so much work, had so much stress, and filed our claims on the crappy Kroll website with horrible instructions and way too much legalese instead of plain English instructions.
- I documented systemic review fraud by Trustpilot.com and that the Houston BBB worked on behalf of Sunnova to fraudulently improve its rating.
- I documented that DocuSign actively protected its customer, Sunnova, and that it failed to provide my client with any information regarding the clearly forged DocuSign Amendment with lower Guaranteed Production that I discovered at the Sunnova site in 2024.
- Two reports of the clearly FORGED Sunnova Amendment to the LA County Sheriff and our forgery complaint to the CA AG were apparently ignored.

Thousands of Sunnova customer complaints to AGs across the country were ignored.

NO regulator stepped up to protect the customers.

SHAME SHAME SHAME!!!!

Where is the RACKETEERING lawsuit against the guilty?

I will fight SunStrong as best I can.

I'm 67 years old and receive $314 in Social Security benefits. There is only so much I can do because I have to try to supplement my income. Obviously.

On 12/19/25, my snail-mailed Motion to allow the late filing of my notice of appeal of this crooked Sunnova Plan was finally received by the bankruptcy court.

I have little hope that my motion will be granted, but I am determined to DOCUMENT how the customers were railroaded again, this time in bankruptcy court.

The exhibits to my motion include my emails with attorneys and SunStrong. Camille Lastimado of SunStrong directed us to their "approved" contractor page, and expects my client to replace the panels (promised by Sunnova in spring 2024), to PAY the contractor, and to pay SunStrong for the lease.

Fortunately, I advised my client to stop the lease payments a long time ago. Sunnova deleted the derogatory credit reporting after its 6/25 bankruptcy filing.

I'm not a lawyer or a web designer.

Since 2017, we have been unable to find a California attorney to represent my client because of the MANDATORY ARBITRATION clause in her contract.

This Knowledgebase should be reorganized and updated to document the SunStrong fraud.

Do we have a Divi (Extra theme) or BetterDocs expert willing to work a few hours free of charge?

I wish I had the time (money) to provide free information on how to properly dispute with credit bureaus and document illegal debt collection efforts.

It takes little time to stop automatic ACH payments and submit factual disputes to SunStrong and, if necessary, credit bureaus. Consumers are not legally required to pay for solar systems that are not producing, are not being monitored and repaired as stated in the contract, or are not producing as promised in the contract.

Sadly, most solar customers with leases that contain production guarantees don't even know they are entitled to credits for underproduction.

2024/6/12 Sunnova BBB Complaint: Failure to repair and using incorrect lower Guaranteed Production Schedule

Does SunStrong report delinquent accounts to the credit bureaus?

It seems that withholding payments is the easiest and most effective way to mitigate damages.

Many consumers are concerned about damaging their credit rating. However, if you properly dispute, you may be able to assert claims not subject to the mandatory arbitration clause and sue for

verification of incorrect derogatory reporting and/or violations of debt collection laws.

I'll try to upload our 2024 Experian disputes regarding Sunnova's credit reporting, as well as future disputes if SunStrong reports my client to the credit bureaus as delinquent.

I hope Sunnova liens are easy to void because Sunnova no longer exists.

UPDATE 3/14/26: WRONG! It's not easy at all. A customer provided me with the documentation and Herculean efforts required to remove UCC filings in Texas, to be provided to the judge with my motion for clarification. Unfortunately, STATE law applies, and I have not yet had time to research how to deal with liens and UCC in California for my client. It's on my list.

Guilty: Sunnova executives and decision makers

Former ENRON-trained Sunnova CEO John Berger must be investigated. Assets?

Who ordered the removal of my Facebook Sunnova Fraud page?

Who ordered fake reviews and decided to pay review sites and the BBB for false ratings?

Who planned the Chapter 11 and benefited from the corrupt proceedings in bankruptcy court?

Guilty: Shareholders

Who engaged in insider trading, especially prior to Biden's $3 billion loan guarantee and then prior to the Congressional press release about the investigation of Sunnova's lies, deception, and fraud?

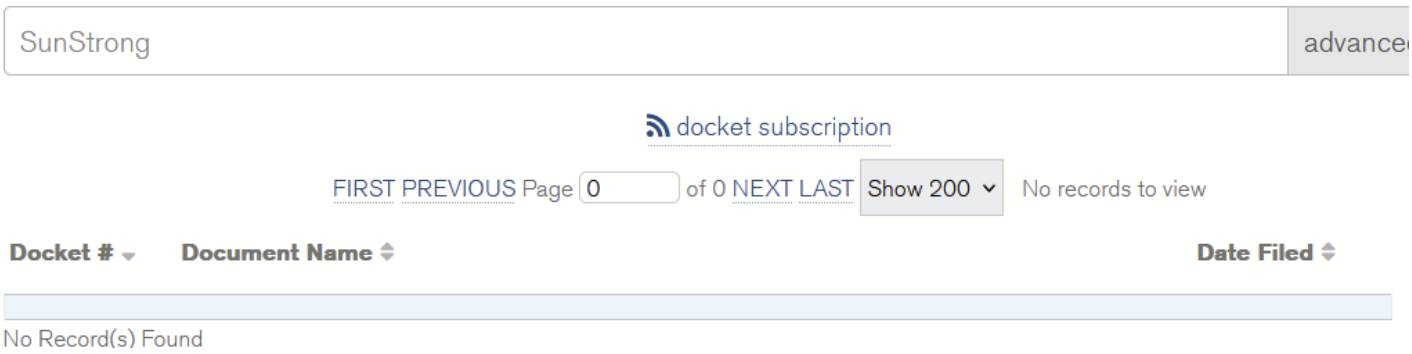
Guilty: Attorneys and law firms

Kirkland & Ellis and Bracewell represented Sunnova in the bankruptcy. Blank Rome and Willkie Farr & Gallagher represented the unsecured creditors, including Sunnova customers who filed claims and will receive approximately 2% of the value of their claims.

Other firms were paid for various services.

Who represented the Sunnova customers whose accounts were sold to SunStrong despite many thousands of SunStrong complaints all over the internet prior to the sale?

I have not found any mention of "SunStrong" on the bankruptcy docket.



"Somebody" hid that SunStrong would be in charge of Sunnova systems because the court would have been flooded with objections.

SunStrong acquired the SunPower accounts through a similar Chapter 11 scheme.

This isn't a one-off. It's a wealth creation strategy. It's deliberate.

So evil.

Guilty: Kroll Restructuring Administration

Kroll was in charge of the Sunnova bankruptcy website and customer notifications. Initially, the customers were told to do nothing. Then the few who filed claims received notices in LEGALESE that I could not understand, even after reading them repeatedly.

Notices were received after the events they were intended to notify us about. Emails of important deadlines were received the night before.

Guilty: The Court, the Judge, the Trustee

Trustee Pitta objected to my motion to permit my late filing of the notice of appeal. Presumably, he read my motion and the exhibits prior to objecting. My motion was, of course, denied. Trustee Pitta did nothing to expose this EPIC FRAUD. To my knowledge, Trustee Pitta has and continues to be actively working on behalf of the criminals who designed and profit from this bankruptcy fraud.

A hearing was scheduled on my motion in this chaotic bankruptcy proceeding, but I did not even find out about it until AFTER the hearing. A Kroll person I don't know emailed a notice the evening before the morning hearing. Seriously? That's not due process!

How could they let this happen? Do they not have a duty to Sunnova customers?

Why wasn't this a Chapter 7?

The purpose of a Chapter 11 is to reorganize and allow a company to continue operating. However, Sunnova never intended to continue its operations. To my knowledge, all its operations and assets were sold.

This Chapter 11 was a means to ensure that the rich got richer, funneling many millions of dollars to corrupt law firms and likely others at the expense of the abused, deceived, and defrauded customers.

Guilty: State Attorneys General

Despite receiving countless complaints about Sunnova, they failed to stop the fraud and took no action.

Why are they not investigating who planned this heist?

What can YOU do?

Find a law firm willing to file a class action against SunStrong and the many others who are guilty of facilitating and enabling this scam?

Represent multiple plaintiffs with similar claims, such as SunStrong's failure to repair systems and to honor contractual obligations or production guarantees -- despite the **mandatory arbitration clause**?

Credit reporting and debt collection violations are not subject to the arbitration clause and may be the best way for individuals to successfully challenge SunStrong.

State laws vary widely, and California has consumer-friendly laws.

I do not know whether a class action is appropriate or possible.

SunStrong has essentially unlimited litigation funds, unlike small consumer law firms that lack the millions required to file a successful class action.

ALERT: The "Solar Cancellation" ads

These outfits appear to be a total fraud, preying on victims, similar to the timeshare cancellation frauds. I've also dealt with numerous unscrupulous "consumer" lawyers who specialize in settlements

that pay their legal fees and nothing to their clients.

See my Exhibit 10, the LinkedIn ad:
https://sunnova-solar-fraud.org/wp-content/uploads/2025/12/Exh-10-2025-12-14-LinkedIn-ad-Solar-Cancellation.pdf

Don't get scammed again!